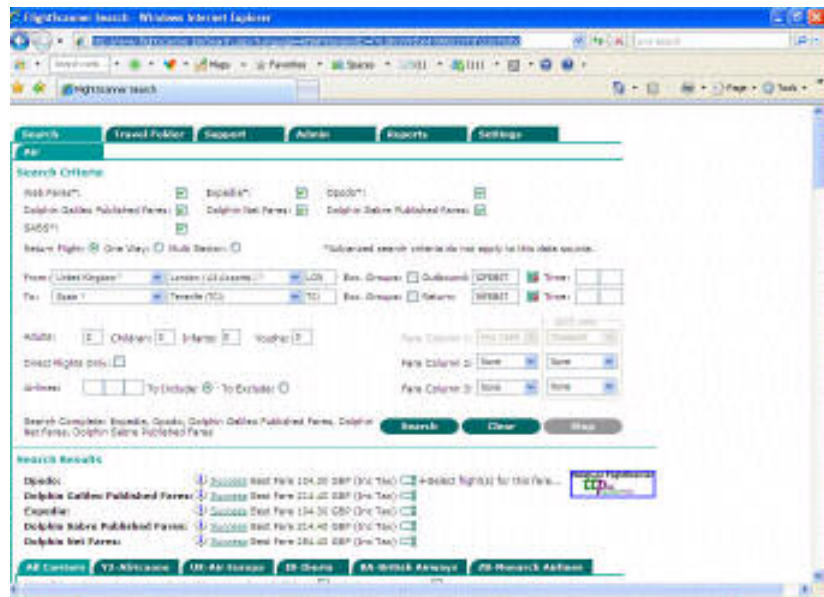


Dolphin FlightScanner

Dolphin FlightScanner is a web-based search and booking engine, offered exclusively to travel agents, that allows the user to enter search criteria in a single screen, and returns real-time fares and availability from the web sites of over 60 airlines as well as GDSs and charter carriers. FlightScanner connects to the travel agents' section of the airline sites, where available.

FlightScanner goes further than simply searching for fares, it enables the user to book web fares as easily and as fast as they book traditional fares via a GDS. FlightScanner also supports the building of complex itineraries by allowing a variety of carriers and a combination of one way fares to be booked in one single transaction, without having to deal with each individual carrier web site.

Simultaneously search the web sites of over 60 airlines and see the results in a single screen



Advantages for Business Travel Agents

Being able to find and quickly book a low cost carrier or a special web fare is fundamental to the profitability of business travel agents who charge transaction fees. FlightScanner simultaneously integrates with several GDS systems in addition to airline web sites, ensuring that all options are available to the customer. Transaction fees are automatically calculated using the fully integrated Dolphin Pricing Engine, which, when coupled with Dolphin Travel Manager to process invoices, provides the perfect combination of business tools.

Advantages for Leisure Travel Agents

The dynamic packaging market is growing faster than any other market in the travel industry. For a company specialising in city breaks or short haul packages, or simply booking flights and ground arrangements for customers, being able to find and quickly book no frills carriers and scheduled airlines, with a correctly calculated mark-up, is fundamental both to meeting the needs of the customer, and to ensuring profitability.

Call +44 (0)20 8394 6001
or email sales@dolphind.com
to arrange a personalised demonstration.
Or visit our web-site at www.dolphind.com



FlightScanner helps the travel agent maintain a competitive advantage by searching the Internet for information not available on a GDS screen and doing so much more quickly than the customer could do directly.

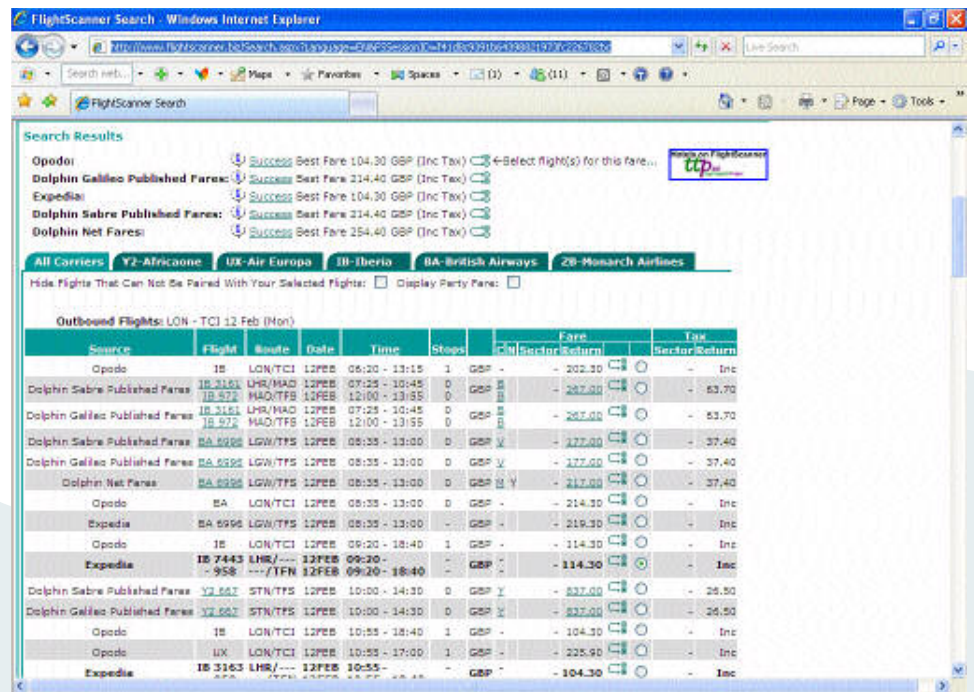
• **Boost agent productivity:**

FlightScanner boosts agent productivity much more than other search engines as it not only searches across multiple airline web sites in real-time from a single search screen, but it calculates mark-ups and transaction fees directly in the response screen (inclusive of credit card fees and taxes) and allows the user to make the booking without having to deal with the web site of the carrier.

• **Simultaneously search multiple flight booking sources:**

Designed specifically with the needs of the travel agent in mind, FlightScanner provides access to many flight booking sources via a single consolidated search and response screen, including published fares, net fares (CAT35 and agency's own fares), web only fares, charter fares and fares from carriers not participating in the main GDS systems.

Search results from all fare sources are displayed in one consolidated response screen



• **GDS comparison and booking:**

GDS comparison is an optional add-on module to FlightScanner that enables the travel agent to query their GDS (accessing their own PCC) and bring back the "best shopper" GDS fares as part of the results.

If the agent decides to select a GDS fare as part of the itinerary, FlightScanner will then make the booking and create the PNR directly in the GDS.

FlightScanner automates the booking process...

FlightScanner automates the travel agent's end-to-end business process whilst providing access to many flight booking sources via a single screen.

Like a GDS, FlightScanner facilitates and standardises the process of booking on the web by integrating with the customer database, capturing the data for the back office and providing a professional platform that allows the modern agent to leverage the Internet and maintain an advantage for the consumer.

- **Book flights in a neutral booking screen:**

FlightScanner can make booking flights faster and easier by providing a single neutral user interface. As a result the user can book web carriers and GDS fares without having to leave FlightScanner to link to the supplier's web site.

- **Profile database integration and automated form completion:**

When used in conjunction with Dolphin Travel Manager, FlightScanner automatically pre-fills the booking page on the supplier web site with passenger details and payment information taken from the customer database. This ensures accuracy and speed with each booking.

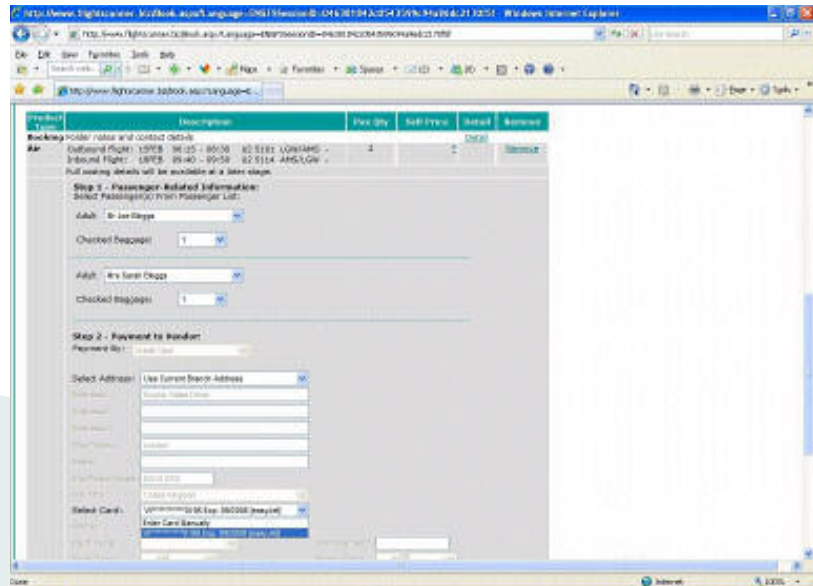
- **Supplier payment management:**

Because most online suppliers require immediate payment, FlightScanner saves time by automatically selecting the agency's pre-configured credit card or account or the customer's credit card as appropriate for the airline in question. FlightScanner will then automatically pass the relevant information to the airline site.

- **Data capture & back office integration:**

Once the booking is completed, FlightScanner captures all passenger, itinerary and payment details automatically and writes this information to a back office hand-off file. Finally, the booking confirmation screen provides the airline reservation numbers for e-ticketing, which can be printed for the customer.

Enter detailed passenger related information, then complete vendor payment all in the same screen



- **Supplier Preferencing:**

This tool provides the agency with the ability to maximise revenue and meet commercial incentives targets by ranking suppliers and controlling the order in which flight search results are displayed. Suppliers with a preferred commercial relationship can be set to appear at the top of search results, and non-favoured suppliers can even be excluded.

- **Usage statistics and booking reports:**

The FlightScanner reporting suite includes a range of usage reports such as searches and bookings per supplier, as well as MIS reports to provide to corporate accounts, and finally a range of financial reports to support the reconciliation of bookings against credit card statements.

The powerful searching capabilities of FlightScanner can now be deployed over the Internet, providing dynamic packaging capabilities on consumer web sites, within corporate booking sites or in conjunction with existing point of sale tools, giving travel agents and tour operators the ability to maximise their returns from travel's fastest growing distribution channel.

FlightScanner Web Services is based around a suite of XML-based messages and can be easily integrated into existing bookable web sites, providing the ability to search and book the most popular FlightScanner carriers plus several GDSs. FlightScanner Web Services provides complete end-to-end automation with the ability to generate an XML feed into the agency's back office system, as well as providing MIS reporting.

Integration

FlightScanner Web Services can be integrated with:

- **Dolphin Travel Manager:**

FlightScanner's XML data feed can interface with Dolphin Travel Manager for full end-to-end automation.

- **Booking systems from other technology suppliers:**

Dolphin Dynamics is happy to provide FlightScanner data to complement other technology suppliers. Examples of booking systems with which FlightScanner can interface include; Dataworld Systems, AirScan, RWA Sell-It Suite and Ramesys SABS.

- **POS systems:**

Agencies that have customised or bespoke selling systems and want to integrate FlightScanner data with their agents' front office tools can do so via an XML interface. BCD Travel is one of many travel agencies to use FlightScanner in this way.

- **Other web sites:**

Dolphin is happy to provide FlightScanner data to be integrated with an operator's existing online site.

FlightScanner White Label

is designed to be integrated into the agent's own consumer facing web site or to be provided on a corporate intranet:

- On a consumer facing web site - FlightScanner can be branded in the agency colours and included in a frame within the site for customers to access directly.

- As a link on a corporate intranet - corporate clients can use FlightScanner in a similar fashion to the travel consultants. Corporate Administrators can also get access to the basic search management information data via the FlightScanner reporting suite.

FlightScanner White Label is ideal for 'closed user group' or membership-style web based travel agents, as well as business travel agencies.

FlightScanner Features

FlightScanner provides a range of functionality:

- **Searches 60+ airline web sites**
- **Links directly to travel agents' section of airline web site**
- **Automatically transfers itinerary details to airline web site**
- **Neutral booking screen**
- **Generates usage statistics**
- **Automatically calculates transaction fees and mark-ups (DPE)**
- **Profile integration**
- **XML file output**
- **GDS accounting PNR creation**
- **Supplier payment management**
- **MIS Information**
- **Supplier Preferencing**
- **GDS comparison***
- **Simultaneously searches external net fares database***
- **Searches charter flights via Viewdata***
- **XML Interface (via Web Services)**
- **White Label version available**

* Optional module

System requirements:

Internet Explorer 6.0 or higher

FlightScanner searches 60+ airlines, some of which include:

Aer Arann, Aer Lingus, Air Berlin, Air Southwest, AirAsia, AirTran airways, Alaska Airlines, AlpiEagles, American West/US Air, Aurigny, Blu Express, bmi, bmibaby, Central Wings, deutchbeba, easyJet, Evolavia, Expedia (UK only), Flybe, flyglobespan.com, flythomascook.com, Freedom Air, Frontier Airlines, Germania Express, Germanwings, Hapag-Lloyd, Hapag-Lloyd Express, Jet2, JetAirFly, JetBlue, JetStar, Meridiana, Monarch, Myair, Nordic Airlink, Norwegian Air Shuttle, Opodo (UK only), Qantas, Ryanair, Skyways, Sky Europe, Sterling, Thomsonfly, Transavia, Virgin Blue, Virgin Express, VolareWeb, Vueling Airlines, Wind Jet and Wizz Air.

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